



**PRICE ENTERPRISES**  
INC

**SOP 95-21CW**  
**April 15, 1995**  
**Rev. August 25, 2024**

## **Inclement Weather Procedures**

**Purpose:** Weather conditions are generally good in Hawaii but we do get a significant amount of rain each year. We also see high winds and on occasion, a tropical storm or even a hurricane. With the exception of hurricanes or severe tropical storms the facility will be open for business, therefore this procedure details how we operate during inclement weather.

### **Weather Condition Classification:**

For the purpose of this SOP we will classify weather conditions into five categories as follows:

- **CATEGORY ONE** Fair and sunny
- **CATEGORY TWO** Light to intermittent rain with very light wind
- **CATEGORY THREE** Medium to heavy rain with gusty winds
- **CATEGORY FOUR** Tropical storm
- **CATEGORY FIVE** Hurricane

### **CATEGORY ONE - FAIR AND SUNNY:**

- These are the days we function best, and all operations will be in accordance with our Standard Operating Procedures.

### **CATEGORY TWO - LIGHT TO INTERMITTENT RAIN WITH VERY LIGHT WIND:**

- **Definition:** Light rain is characterized by minimal precipitation that does not significantly impact visibility or safety.
- **Service Continuation:** Continue operations as normal; however, monitor weather conditions closely.
- **Safety Precautions:** Ensure that all areas are kept clear of slippery surfaces. Use the yellow "Caution Wet Floor" where necessary inside of the facility.
- **Equipment Check:** Ensure that car wash equipment is functioning properly. Complimentary vacuums will still remain open & operable until such time it becomes impractical due to the weather.

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### CATEGORY THREE - MEDIUM TO HEAVY RAIN WITH GUSTY WIND:

- **Definition:** Heavy rain involves significant precipitation that may cause water accumulation and reduced visibility.
- **Service Adjustment:** Transition to modified services: Car Wash will still be operable & functioning. Complimentary vacuums will be inoperable for the safety of customers, employees, and the Car Wash equipment.
- **Customer Notification:** Concierges will inform customers of service adjustment as necessary.
- **Safety Precautions:** Concierges will utilize their issued CW Windbreaker. Ensure that all areas are kept clear of slippery surfaces. Use the yellow "Caution Wet Floor" where necessary inside of the facility. Ensure all walkways and parking areas are well-drained and free of standing water. Concierges will canvas the area for any trash and debris which can cause damage or injury in high winds and discard of them properly.
- **Equipment Check:** Ensure that car wash equipment is functioning properly. Complimentary vacuums will be inoperable due to the weather.

### CATEGORY FOUR - TROPICAL STORM:

- **Definition:** A tropical storm has sustained winds of 39 to 73 mph and may pose significant risks.
- **Service Adjustment:** Car Wash will still be operable & functioning. Complimentary vacuums will be inoperable for the safety of customers, employees, and the Car Wash equipment.
- **Customer Notification:** Concierges will inform customers of service adjustment as necessary.
- **Monitoring:** Continuously monitor local weather updates and advisories from the National Weather Service.
- **Safety Precautions:** Take all precautions detailed in Category Two and Three. The manager shall ensure that all outside objects such as trash cans, signs, banners, outdoor equipment, and any other outside fixtures that are not permanent or securely tied down is moved inside the Car Wash Tunnel, or other enclosed area. Ensure that the facility is protected from potential flooding.
- **Equipment Check:** Ensure that car wash equipment is functioning properly. Complimentary vacuums will be inoperable due to the weather.

### CATEGORY FIVE - HURRICANES:

- **Definition:** A hurricane has sustained winds of 74 mph or higher and represents a severe threat to safety and property.

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- **Closure Decision:** All Price Enterprises, Inc. facilities will close for business when the National Weather Service or the Hawaii Civil Defense sets hurricane condition two (2) for safety reasons.
- **Customer Notification:** Notify customers through all available channels.
- **Monitoring:** Continuously monitor local weather updates and advisories from the National Weather Service.
- **Safety Precautions:** Take all precautions detailed in Category Two, Three, and Four. All electrical power at all facilities will be secured at the breaker panels. All company vehicles will be parked inside the end of the Car Wash tunnel as room permits. Lock all facility doors. The Manager will ensure all employees have ample time to return home to secure their area before the arrival of the hurricane. In the event any employee or customer is caught at any of our facilities when then hurricane arrives, they will be directed to the Car Wash office area to sit out the storm. Doors to the office will not be opened during the storm.

This Standard Operating Procedure is not meant to be all inclusive for each situation which may arise during inclement weather. All employees are to use all their senses with their first priority being to keep themselves, co-workers and customers safe.

*Ricky E. Price*  
Ricky E. Price  
Chairman/ Owner

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